Inventive, LLC dba In the Ditch Towing Products

Group Number: 30780-1065 Plan Number: 100100E21

Member Copay	
Vision Exam	\$10 copay
Materials Applies to frame or spectacle lenses,	\$25 copay

Frequency	
Vision Exam	Once every 12 months
Lenses or Contact Lenses	Once every 12 months
Frame	Once every 24 months

if applicable.		,
Vision Care Services	In-Network Member Cost*	Out-of-Network Reimbursemen
Vision Exam		
Includes refraction	Covered in full after \$10 copay	Up to \$35
Retinal Imaging	Up to \$45 member out-of-pocket (OOP) maximum	N/A
Contact Lens Fit and Follow-up (CL	EFFU)	
Standard CLEFFU	Up to \$50 member OOP maximum	N/A
Custom CLEFFU	Up to \$75 member OOP maximum	N/A
Frame Allowance		
Up to 20% discount above frame allowance.*	\$100 allowance	Up to \$45
Standard Spectacle Lenses		
Single Vision	Covered in full after \$25 copay	Up to \$25
Bifocal	Covered in full after \$25 copay	Up to \$40
Trifocal	Covered in full after \$25 copay	Up to \$50
Lenticular	Covered in full after \$25 copay	Up to \$80
All Other Progressives	Balance after \$50 allowance + up to 20% off retail	Up to \$40
Preferred Pricing Options*	Level 1 Option Package	
Polycarbonate (Single Vision/Multi-Focal)	\$40/\$44 member OOP maximum	N/A
Standard Scratch-Resistant Coating	\$17 member OOP maximum	N/A
Ultraviolet Screening	\$15 member OOP maximum	N/A
Solid or Gradient Tint	\$17 member OOP maximum	N/A
Standard Anti-Reflective Coating	\$45 member OOP maximum	N/A
Standard Progressives†	\$50 allowance	Up to \$40
Premium Progressives	Balance after \$50 allowance + up to 20% off retail	Up to \$40
Plastic Photochromic (Single Vision/Multi-Focal)	\$70/\$80 member OOP maximum	N/A
Polarized	\$75 member OOP maximum	N/A
PGX/PBX	\$40 member OOP maximum	N/A
Other Lens Options	Provider discount up to 20%	N/A
Contact Lenses‡		
Elective	\$100 allowance	Up to \$85
Medically Necessary®	Covered in full	Up to \$250
Refractive Laser Surgery		
Up to 25% provider discount.¥	Onetime/lifetime \$150 indemnity allowance	Onetime/lifetime \$150 indemnity allowance



Rates

Employee Paid - Monthly

Employee Only \$ 7.00
Employee + Spouse \$ 13.24
Employee + Child(ren) \$ 14.44
Employee + Family \$ 18.56

Here's How It Works

- **1.** Find a provider at www.avesis.com.
- 2. Make an appointment.
- **3.** Visit the provider for service.
- **4.** Pay any copays or additional expenses.

How can we help you?

Avēsis Website:

www.avesis.com

Customer Service:

855-214-6777

7 a.m. - 8 p.m. EST

LASIK Provider:

877-712-2010

^Hearing Provider:

844-366-0039 TTY: 711

- *Discounts are not insured benefits.
- †After \$50 allowance, the member's out of pocket cost is \$75 for L1 progressives or \$110 for L2 progressives.
- ‡In lieu of frame and spectacle lenses.
- §Enhanced benefit for certain conditions.
- *Save up to 25% on average LASIK prices when you use Qualsight (visit qualsight.com/avesis for more information).
- ^Discounts available on hearing tests and hearing aids via Amplifon.

At participating Walmart/Sam's locations, retail pricing for your plan is \$52. At participating Costco locations, retail pricing is \$54.99.

Using Out-of-Network Providers

Members who elect to use an out-of-network provider must pay the provider in full at the time of service and submit a claim to Avēsis for reimbursement, unless the provider accepts an assignment of benefits. Reimbursement levels are in accordance with the out-of-network reimbursement schedule previously listed. Out-of-network benefits are subject to the same eligibility, availability, frequency of benefits, and limitation and exclusion provisions of the plan, and are in lieu of services provided by a participating Avēsis provider. Out-of-network claim forms can be obtained by contacting Avēsis' Customer Service Center or your group administrator, or by visiting www.avesis.com.

Termination Provisions

The coverage will continue as long as the group policy remains in force, the premiums are paid, and as long as the employee and any covered dependents remain eligible and the employees coverage remains in force.

Notes and Disclaimers

The contact lens allowance may be used all at once or throughout the plan year as needed or may be applied toward contact lenses only. Refractive Laser Surgery is considered an elective procedure, and may involve potential risks to patients. Avēsis is not responsible for the outcome of any refractive surgery. Discounts on materials are not available at Walmart locations. Members may not use their contact lens allowance toward fitting fees at Walmart and are responsible for any out-of-pocket fees associated with fittings there. Discounts on materials are not available at Costco locations. ID cards are not required for services.

Limitations and Exclusions

Some provisions, benefits, exclusions, or limitations listed herein may vary depending on your state of residence.

Limitations

Vision Examination and Vision Materials. Fees charged by a Provider for services other than Vision Examination or covered Vision Materials must be paid in full by the Insured Person to the Provider. Such fees or materials are not covered under the Policy.

Benefit allowances provide no remaining balance for future use within the same Benefit Period.

Exclusions

No benefits will be paid for services or materials connected with or charges arising from:

- Orthoptic or vision training, subnormal vision aids, and any associated supplemental testing; Aniseikonic lenses;
- 2. Medical and/or surgical treatment of the eye, eyes, or supporting structures;
- Any eye or Vision Examination, or any corrective eyewear, required by an Employer as a condition of employment and safety eyewear, unless specifically covered under the Policy;
- Services provided as a result of any Workers' Compensation law, or similar legislation, or required by any governmental agency or program whether Federal, state, or subdivisions thereof;
- 5. Plano (non-prescription) lenses;
- 6. Non-prescription sunglasses;
- 7. Two pair of glasses in lieu of bifocals; or
- 8. Services or materials provided by any other group benefit plan providing vision care.

Lost or broken lenses, frames, glasses, or contact lenses will not be replaced except in the next Benefit Period when Vision Materials would next become available.

Refractive Surgery Vision Benefit Exclusions

Benefits are not payable for any of the following:

- Routine vision examinations or corrective vision materials, including corrective eyeglasses, fittings, lenses, frames, or contact lenses; or
- 2. Medical or surgical procedures, services, or treatments:
 - a. not specifically covered under this Rider;
 - b. provided free of charge in the absence of insurance
 - c. payable under any Workers' Compensation law or similar statutory authority
 - d. payable under governmental plan or program, whether Federal, state, or subdivisions thereof.

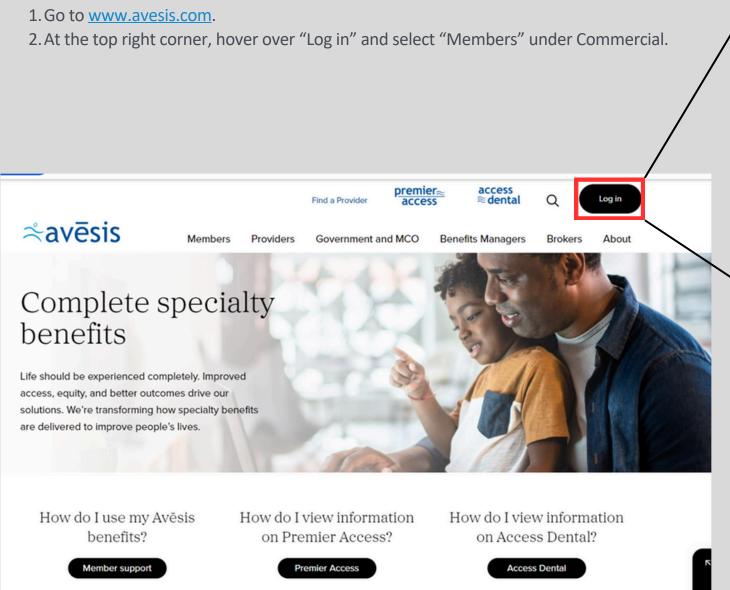


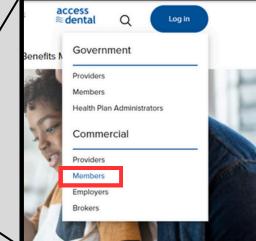
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- **17** Documents
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Welcome to Avesis and this guide, which explains how to use the member portal at www.avesis.com. While the website was designed to be intuitive, having this manual by your side will make it even easier to manage your vision benefits. Screenshots will show you the way everything appears only to eliminate any doubt. Let's get started!

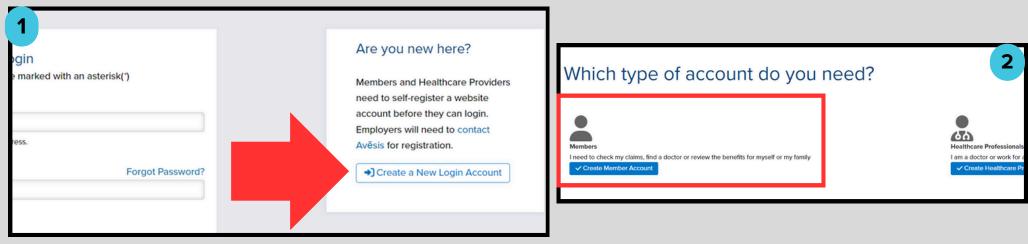
NAVIGATING TO THE NEW PORTAL

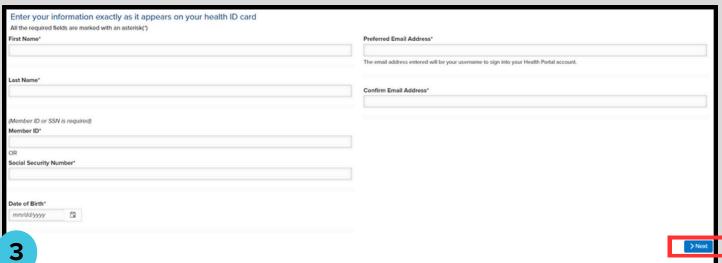




CREATE NEW LOGIN ACCOUNT (FIRST TIME TO NEW PORTAL ONLY)

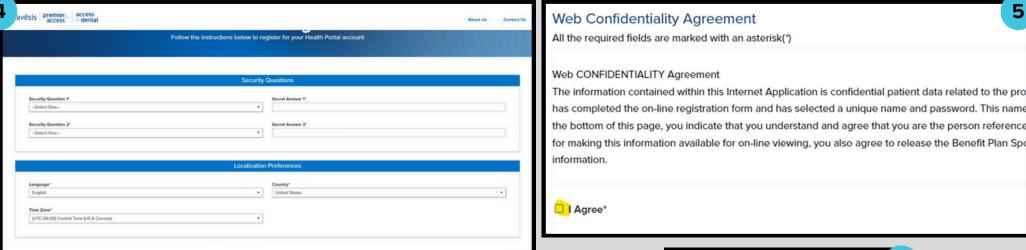
- 1. Once you access the commercial member log in from www.avesis.com, click on 'Create a New Login Account'.
- 2. From there, select 'Create Member Account'.
- 3. Fill in the required fields (First Name, Last Name, Preferred Email Address, Date of Birth, and your Member ID** or Social Security Number) and click 'Next'.



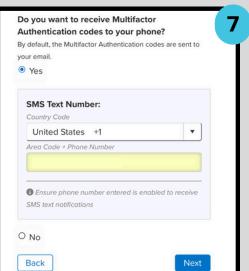


CREATE NEW LOGIN ACCOUNT (FIRST TIME TO NEW PORTAL ONLY)

- 4. The next screen will prompt you to set up security questions and preferences.
- 5. Finalize your registration by reading and agreeing to the Web Confidentiality Agreement.
- 6. Congrats! Your account is created and you will now receive an email from **HPSmailSvc@VeriBen.Net** to validate your account and set up your password.
- 7. In the email, you will also have the option to select Yes or No to receiving Multifactor Authentication codes to your phone rather than your email.



6 Your Login Account is Created. Please check your email to set your password Your email will allow you to activate your account with one click. Thank you for using AVESIS COMMERCIAL



RETURNING USER LOGIN

Now that your account is set up, follow these steps to log in from now on:

- 1. Access the commercial member log in from www.avesis.com.
- 2. Under "Returning User Login", use your email address as your username.
- 3. Type in your password.
- 4. Hit "Login."

Health Portal

Returning User Login All the required fields are marked with an asterisk(*) Username* This is typically your email address. Forgot Password? Password* ☐ Show Password → Login

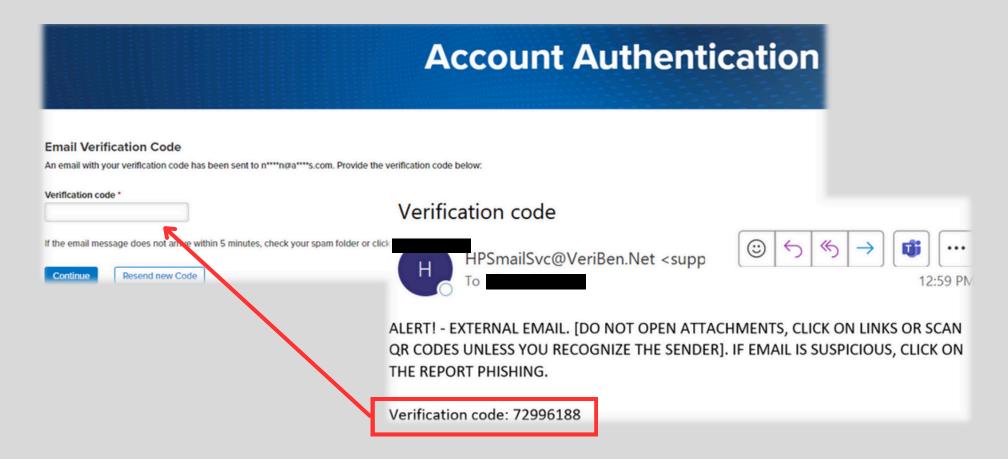
Are you new here?

Members and Healthcare Providers need to self-register a website account before they can login. Employers will need to contact Avēsis for registration.

→ Create a New Login Account

MULTIFACTOR AUTHENTICATION

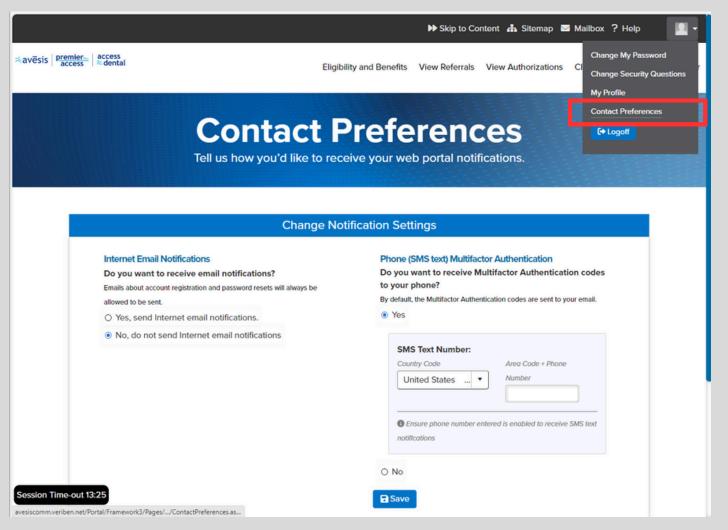
- 1. Check your email for the 'Verification code'.
 - a. You can also check your phone number for the code if you change your contact preferences (see next page).
- 2. Return to the portal.
- 3. Enter the 'Verification code' to access your account.



CONTACT PREFERENCES

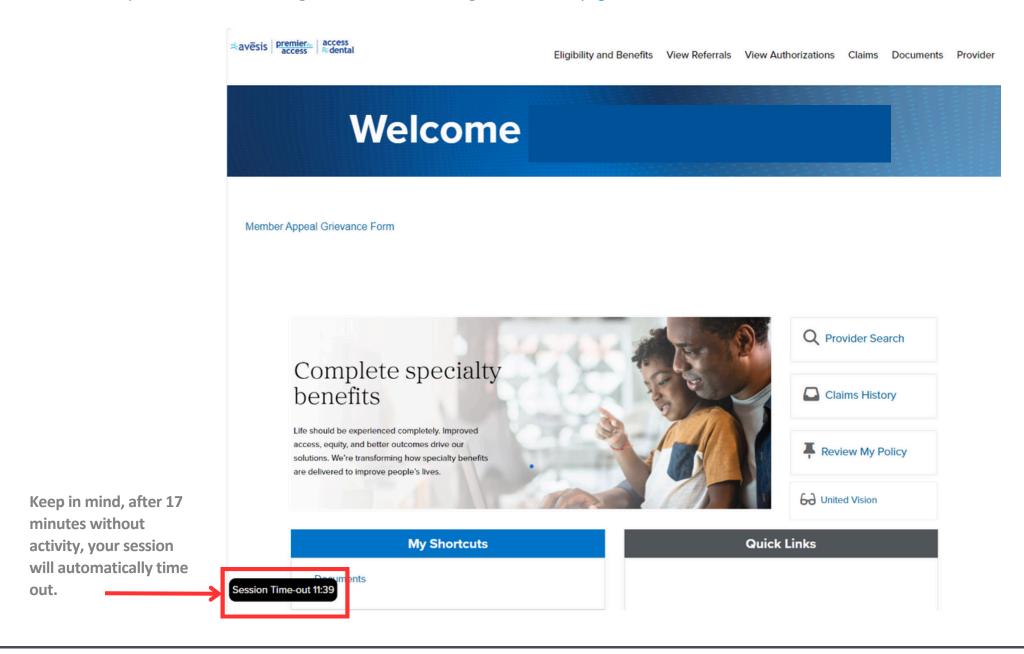
To manage your portal notifications:

- 1. Navigate to your profile icon and select 'Contact Preferences' from the dropdown.
- 2. From here, you can choose if:
 - a. You want to receive email notifications.
 - b. You want to receive Multifactor Authentication codes to your phone (rather than your email).
- 3. If you make any changes and want to keep them, select 'Save' at the bottom.



WELCOME PAGE

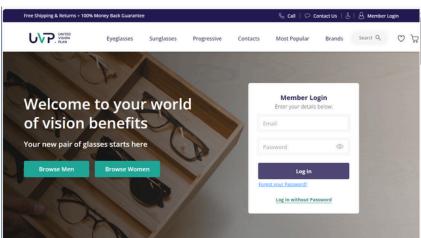
As a member, you'll be able to access login and useful links through the welcome page.



WELCOME PAGE (CONT.)

From the welcome page, you'll see the following tabs on the right-hand side of the screen:

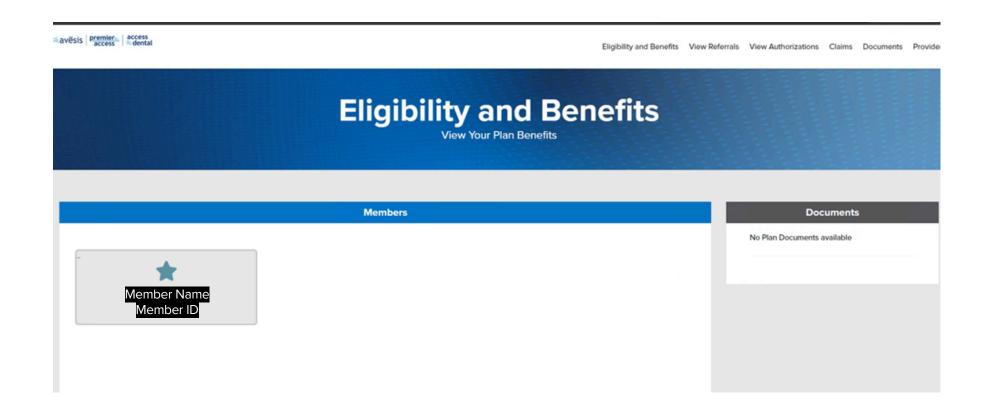




ELIGIBILITY AND BENEFITS

Check your eligibility and benefits in just a few simple steps!

- 1. Navigate to the top right tabs and hover over 'Eligibility and Benefits' followed by clicking on 'Eligibility Benefits'.
- 2. Here, all the information about your plan benefits, members, and documents is at your fingertips.
 - a. You'll notice members are neatly organized by the main subscriber (spot the star icon), spouse, and dependents.



ELIGIBILITY AND BENEFITS (CONT.)

- To see member benefits, select the member you're interested in to access their benefits.
- This will reveal details such as their group affiliation, member ID, birth date, full name, benefit plan name, type of coverage, plan number, coverage start date, status, and more.

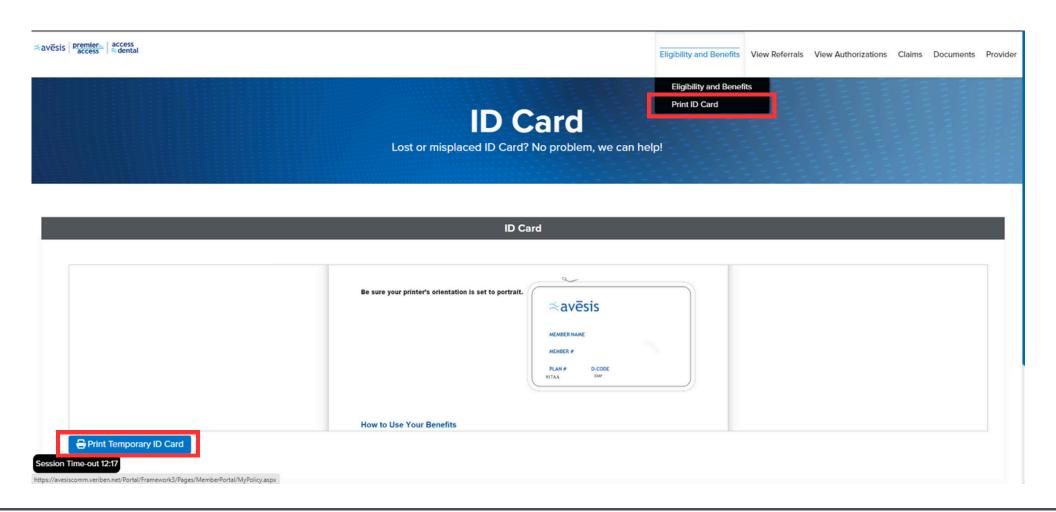




ID CARDS

Need a temporary ID card? We've got you covered!

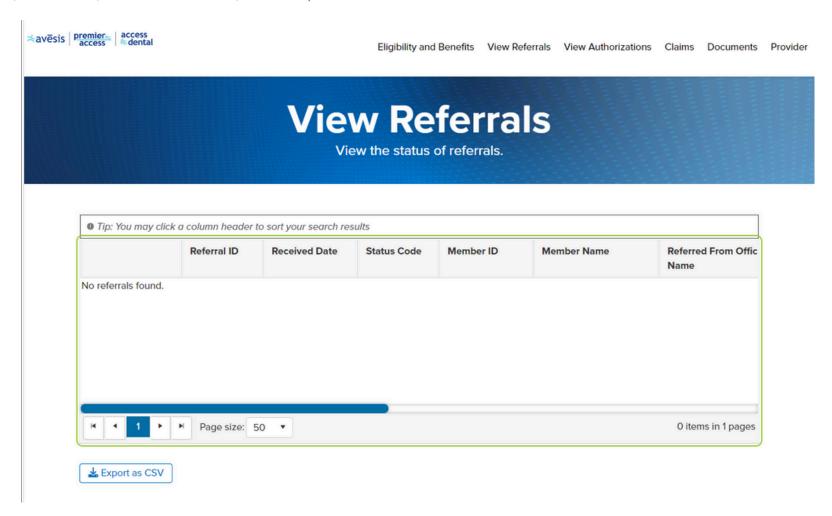
- 1. Hover over 'Eligibility and Benefits' in the top right corner. From the drop down, select 'Print ID Card'.
- 2. This will display a document containing your temporary ID. At the bottom of the screen, click on "Print Temporary ID Card."
- 3. A pop-up window will then appear, presenting your temporary ID. Feel free to save it, print it, or both.



VIEW REFERRALS

To view the status of referrals:

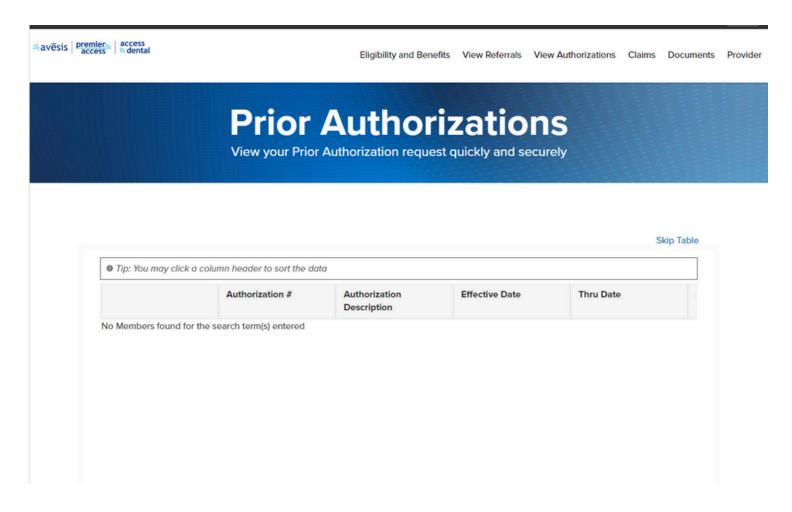
- 1. Navigate to the top right corner and select 'View Referrals'.
- 2. From this view, you will see each referral's ID; Received Date; Status, Member ID; Member Name; Referred from and to Office Name, Provider ID, and Provider Name; and Group Name.



VIEW AUTHORIZATIONS

To view your Prior Authorization requests quickly and securely:

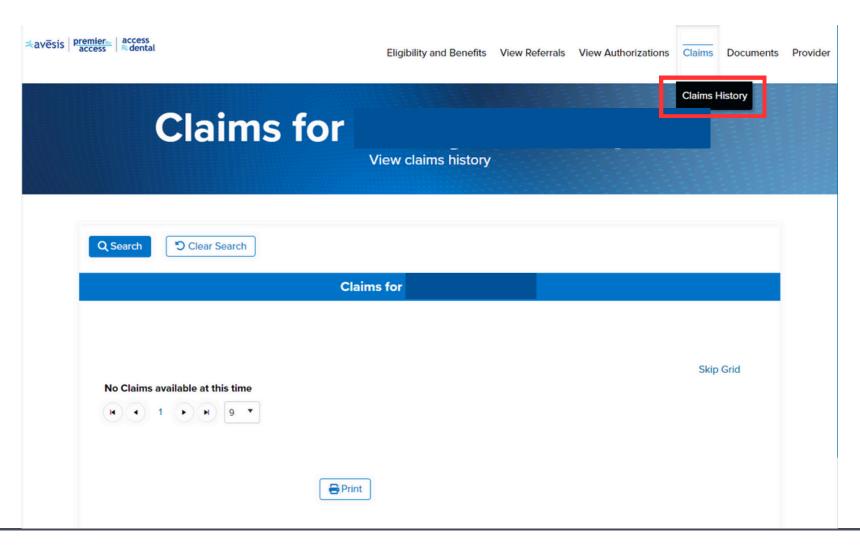
- 1. Navigate to the top right corner and select 'View Authorizations'.
- 2. From this view, you will see each authorization's Number, Description, Effective Date, Thru Date, Status, Submitted Date, and Reference Number.



CLAIMS

To view your claims history:

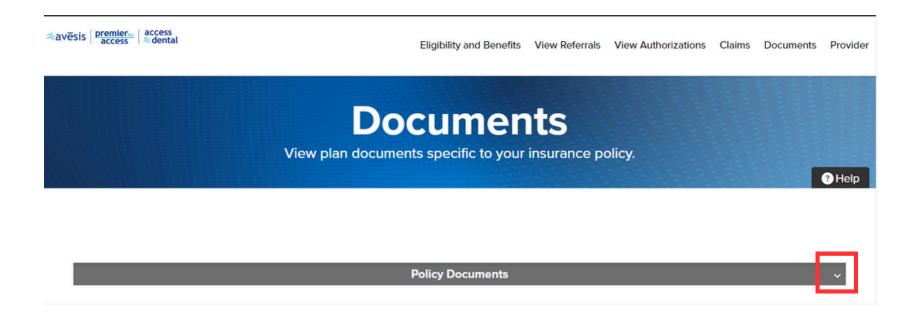
- 1. Hover over 'Claims' in the top right corner. From the drop down, select 'Claims History'.
- 2. From this view, you can see all of your claims as well as use the Search tool to look for a specific claim.



DOCUMENTS

To view plan documents specific to your insurance policy:

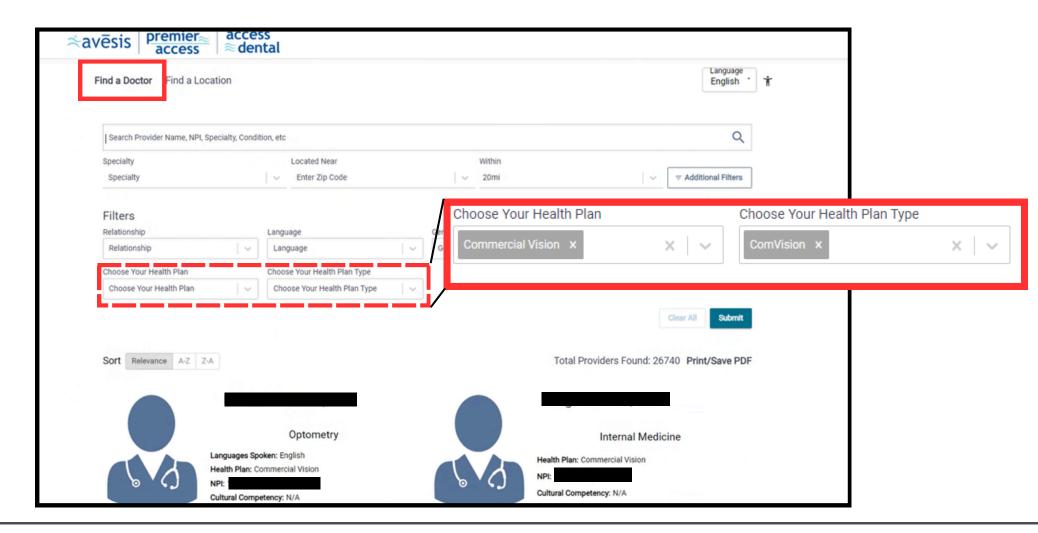
- 1. Navigate to the top right corner and select 'Documents'.
- 2. Select the drop down for the documents you want to view.



PROVIDER SEARCH

To find a doctor or location, follow these simple steps:

- 1. Go to the tabs on the top right and select 'Provider' followed by 'Provider Search'.
- 2. Choose either 'Find a Doctor' or 'Find a Location'.
- 3. Fill in the necessary fields and apply the filters to refine your search. Keep going until you find a doctor or location that fits your needs.
 - a. For vision, make sure to select "Commercial Vision" for Health Plan and "ComVision" for Health Plan Type.



PROVIDER SEARCH

Find a Location view.





1295 W Washington St, Tempe, AZ 85281